Message from the Chair

Dear Members of the Southern Chapter,

Welcome to 2021! As I begin my term as chapter chair, I want to offer gratitude to so many people. First, I want to thank you, the membership, for allowing me to serve you in my new role. I am honored for your vote of confidence, and I look forward to representing the chapter in the year ahead. In addition, I want to thank Randall Watts for his service as 2020 chapter chair. He has been (and continues to be) an excellent mentor to me, and I am amazed at his institutional knowledge of the Southern Chapter.

I also want to offer my heartfelt thanks to the Program Committee which really did an incredible job developing a meeting from scratch, with little precedent. We originally were planning an onsite meeting, but when it became apparent we would have a virtual meeting or no meeting, the committee shifted gears and adopted the new normal with gusto. Our planning sessions were fun, synergetic, and so productive - we’d brainstorm and make suggestions and finally come to a consensus. I am proud of the work of the Program Committee.

In particular, I also want to thank the 2020 Local Arrangements Committee (originally consisting of Margaret Alexander and Inga Moten) for all their hard work in developing the 2020 Annual Meeting logo and motto and for negotiating the contract with the conference hotel when we assumed we would be having an onsite meeting. Although we were not able to meet in person this year, the LAC’s work was not in vain because the conference hotel has agreed to honor the contract for our 2022 Annual Meeting in Montgomery.

Later in the process, both Sylvia McAphee and Michael Fitts joined the Program Committee as additional members of the Local Arrangements Committee tasked with vendor relations, and these two did a fantastic job. Speaking of vendors, I want to thank all who participated and supported the chapter with their gifts of money and time. In particular, I want to thank McGraw-Hill for providing the Zoom infrastructure, personnel, and technical support for the meeting at no cost to the chapter. McGraw Hill reps Paul Myatovich and Sarah Sisk were incredibly helpful. Thank you so much.

In addition, I want to thank all conference attendees and presenters for your participation and engagement. The program content was interesting and thought-provoking, and the fact that we were interacting virtually did not compromise the social connectivity we experienced. I have heard it said many times that so many friendships have been formed through our Annual Meetings. I know this has been true for me, so I can encourage new members to become fully engaged with the chapter - I think you’ll find it to be an enriching experience.

Speaking of membership, Gail Kouame, Membership Committee chair, and her committee are working on membership renewals, so please look for an email asking you to renew. Building on what Randall has said in the past, I agree that it would be very beneficial for the chapter to increase
As I begin my term as chapter chair, I want to offer gratitude to so many people.
Around the States

FLORIDA

Baptist Health Medical Library, Jacksonville, FL
Submitted by Carrie D. Adams

Southern Chapter Annual Meeting 2020
Carrie Adams contributed a poster at the 2020 Southern Chapter virtual meeting, titled “Blend to Bend: Exploring Blended Learning Concepts in the Age of Pandemic,” presenting blended learning strategies that may be applicable for continuing library instruction during the COVID-19 pandemic.

Harriet F. Ginsburg Health Sciences Library, University of Central Florida College of Medicine, Orlando, FL.
Submitted by Shalu Gillum

Our library team enjoyed participating in the 2020 Southern Chapter virtual meeting. Here is a recap of our team’s efforts:

- Dr. Nadine Dexter completed her term as SCMLA Secretary. Thanks for your service to the Chapter, Nadine!
- Shalu Gillum, Terri Gotschall, and Natasha Williams presented a paper titled “The Library May Be Closed, But We’re Still Here for You: Staying Connected and Promoting Wellness During Remote Work” about their 16-week email campaign to spread positivity called “Wellness Wednesdays.”
- Pamela Herring worked tirelessly with Anya McKinney to make sure the SCMLA Annual Meeting website was up and running—and looking fantastic!—in time for the meeting. Great work, Pammy and Anya!

Remote Work Update - Library Virtual Assistant
Most of the library team is still working remotely and the library is only open for MD program students to study. To provide the best customer service to faculty, staff, and students who may be in the medical education building, the College of Medicine Information Technology (IT) team instituted a virtual assistant at the IT help desk. The virtual assistant model was then adopted at the
library front desk. Students entering the library see a large Apple iMac screen where they can engage with a member of the library’s front desk team Monday through Friday, 8am to 5pm, via a Zoom meeting that is continuously running during this time. Library front desk team members take shifts monitoring the virtual assistant that mirror their in-person shifts when the library was fully open. The virtual assistant has been generally easy to run and manage. We have back up library staff when virtual assistants have a scheduling conflict. Virtual assistants utilize creative ways to communicate they need to step away from the Zoom meeting, including using the Zoom whiteboard feature to write out a quick note. iPads are used for the virtual assistant so that library team members can continue to work on their home desktops or laptops uninterrupted.

Since beginning the library front desk virtual assistant in September, the College of Medicine has expanded this project to include virtual assistants on each floor of the medical education building. As a result, the library front desk team is also monitoring the second floor virtual assistant. We were able to accomplish this by providing the front desk team with a second iPad to join the additional Zoom meeting. We are currently tracking both virtual assistants using our regular reference tracker to see how many interactions occur at these two service points.

Publications


Space Planning in Unprecedented Times: The Orlando Health Inc.’s Health Sciences Library Moves to New Space

The Health Sciences Library, which serves clinical and nonclinical team members at Orlando Health Inc., has now moved to a new space on the system’s downtown Orlando campus. Located in the Orlando Health Heart and Vascular Institute, library staff planned the new library and move in collaboration with hospital architects, IT, security, management, and other stakeholders.

The new space features enhancements to some of the library’s most vital elements. Desktop computers are still provided, now offered in custom-built carrels with extended walls for added privacy and focus. Lounge seating now flanks large windows with a lake view. The shelving for the print book collection divides the main space to create a visual barrier, adding privacy to the reading nook. The new computer classroom transformed rows of fixed desktops to rolling tables with optional laptops. The computer classroom update allows the flexibility to rearrange for instruction, conferences, meetings, or individual study. A selection of the print journal collection has moved to the basement to maximize the library space for team member use.

Moving a hospital library during the Covid-19 pandemic presented unique challenges and opportunities. With social distancing measures in place, planning meetings and information sharing moved to Microsoft Teams. Library staff worked in shifts to weed, organize, pack, and unpack safely. Video conferencing and chats helped the library staff engage in shared decision making with a rotation of one staff member on-site. While reviewing how library services might change in the new space, library staff decided to expand badge access hours for all staff, which not only improves ease-of-use but also allows team members to spread out more effectively instead of all utilizing the space in compacted hours.

Covid-19 also impacted the use of the new space. When the plans to demolish the old library building were first announced, the library advocated to retain a physical library rather than move to digital services and collections only. Data from after-hours access requests and badge swipes helped advocate for the need to retain a physical library space. Planning the space was underway when Covid-19 began, and with it came uncertainty around whether the library would see
reduced usage due to social distancing and work-from-home arrangements. However, in many ways the library has become even more vital in offering a place for team members to access a computer and the hospital’s network to engage in the many remote trainings, courses, interviews, meetings, and conferences they may have previously attended in person.

The move to a space near the edge of campus, coupled with unforeseen events of 2020, held uncertainty for our library. We have been delighted that the new library has been a busy place from the moment we reopened our doors. We are also grateful for the advocating and planning work of our colleagues that made this space possible for the benefit of all our team members.

Clifford E. Graese Community Health Library of Orlando Health, Orlando, FL
Submitted by Jessica Daly

Jessica Daly, MLS, the Consumer Health Librarian of the Clifford E. Graese Community Health Library of Orlando Health, was awarded the SC/MLA’s Hospital Librarian of the Year for 2020. This award was presented to her during the SC/MLS’s Virtual Meeting - Hospital Library Symposium on November 20, 2020. Jessica’s work creating virtual health literacy sessions both live and recorded were mentioned along with her commitment to improving the health and quality of life for those living in Central Florida. This award brings much needed attention to the work she is accomplishing due to the support of her leadership and medical professionals within Orlando Health.

During the month of December, Jessica also conducted several virtual healthcare sessions for patients, family caregivers, team members, and community members on the subject of "Dealing with Illness During the Holidays". She presented two times on behalf of the Clifford E. Grease Community Health Library and then once for the Orange County Library System on December 8, 2020. This topic affects many patients and family caregivers. Jessica, a personal caregiver to her own husband who has been a heart failure patient for 14 years, understands first-hand the challenges of facing a holiday while dealing with illness. Her goals are to always inform, encourage, and empower fellow community members by giving them credible and reliable health information created with the patient in mind. She strives to locate information in the patient’s native language and in a format that best suits their learning preferences. The success of these virtual sessions was most evident in not only the attendance but the comments and follow-up emails she received.

Health Science Center Libraries, University of Florida, Gainesville, FL
Submitted by Nancy Schaefer

Publications


**NLM blogpost on UF project**


**Presentations**


Access to Quality Health Information in Rural Communities through Little Free Libraries. Contributed paper. Southern Chapter Medical Library Association annual meeting (virtual), 18 November 2020.


Meyer SL and Schaefer N. Creating a data-savvy workforce through internships focused on data analytics. Contributed peer-reviewed poster, American Public Health Association annual meeting (virtual) 27 October 2020.


Morgan-Daniel J, Adkins LE, and Ansell M presented a webinar on Health Literacy as part of the Florida Health Sciences Library Association’s collaboration with the Tampa Bay Library Consortium on November 10th in order to teach public librarians how to support health literacy in their libraries.

**New Conferences Attended**

Ye, Hao. Reproducibility, Replicability, & Trust in Science (September 9-11) and Southeast Data Librarian Symposium (October 8-9).

Ye, Hao. Research Reproducibility 2020: Educating for Reproducibility, Pathways to Research Integrity. Hosted by the Health Science Center Libraries at the University of Florida and sponsored by the US Department of Health & Human Services’ Office of Research Integrity, this two-day virtual interdisciplinary and international conference explored best practices, innovations, policies, and new ideas for education around reproducibility, replicability, and rigor.

**New class taught**

Ariel Pomputius and Maggie Ansel taught an (Un)Common Reads (undergraduate honors) course on M.K. Czerwiec’s Taking Turns, which discusses the experiences of health care professionals who provide palliative care for infectious disease patients. Pomputius and Ansel included readings of web comics and articles about health care providers’ experience with the COVID-19 pandemic as a contrast to the HIV/AIDS ward in which Taking Turns is set.
Contributions to professional association documents

Maggie Ansell contributed to the MLA /AAHSL Joint Legislative Task Force’s comment on the NLM 2017-2027 Strategic Plan: https://www.mlanet.org/d/do/18528.

Michele Tennant contributed to the new Ithaka S+R report, Academic Health Sciences Libraries: Structural Models and Perspectives: https://sr.ithaka.org/publications/academic-health-science-libraries/

Retirement

Gretchen Kuntz started with the University of Florida Health Science Center Libraries in 2011 as a Clinical Librarian. She was promoted to Director of the Borland Library in 2012. Prior to her role at UF, she was a Clinical Liaison Librarian at the University of Pennsylvania Biomedical Library and prior to that, she worked in social work at various hospitals and health systems. At UF, she was part of several committees and participated in case conferences. She was the Lead Information Specialist for the Cochrane Urology from 2013 until her retirement in September 2020. For the Medical Library Association, she recently served as Co-Convener of the Clinical Librarians SIG and as a member and Chair of the T. Mark Hodges International Service Award Committee.

Awards

Patti McCall-Wright was awarded a Sewell stipend to attend the American Public Health Association’s annual meeting: https://sites.google.com/view/sewellstipend/home?authuser=0.

GEORGIA

Robert B. Greenblatt, M.D. Library, Augusta University, Augusta, GA

Congratulations!

Congratulations to Natalee Reese and Lachelle Smith for completing the MCG Teaching Scholars Fellowship! The purpose of the Teaching Scholars Fellowship is to facilitate participants’ formation and development as (a) health professions educators who are knowledgeable, purposeful, and skilled in teaching, learning, educational assessment, and educational scholarship and (b) educational experts and leaders within their own departments and the broader Augusta University (AU) community. The Fellowship lasted 10 months and met weekly. Both Natalee and Lachelle focused on developing online teaching modules for the health sciences.

Keep reading to learn more about their experiences and the teaching projects created during the fellowship.
Natalee Reese’s Project

“I recently completed the 10-month MCG Teaching Scholars Fellowship in November. Lachelle and I were part of a small cohort of about six other MCG teaching faculty who explored topics around teaching and learning in medicine and the health sciences. We explored educational theory, instructional best practices, and educational scholarship. We also shared our own experiences with teaching, especially clinical and hands-on instruction, learning from each other and various guest presenters how to improve our skills. My project focused on developing online teaching modules for the College of Nursing. This program was an excellent networking opportunity, and I made valuable connections across campus among both peers and experienced educators. I feel more confident and purposeful as a Nursing Librarian and teaching faculty member, and I look forward to applying and contributing what I have learned in my embedded area, my library department, and the larger AU community.”

Lachelle Smith’s Project

“My project focused on enhancing library Instruction by creating online modules as teaching and learning tools. The aim is to help standardize content that can be used across multiple programs in the College of Allied Health Sciences. The tools that I learned during the 10-month fellowship were invaluable. It is important to understand the learner’s needs, alter teaching methods to meet learners where they are, and integrate new approaches to my teaching. I will use such instruments to assess how I deliver instructional content that will positively affect student learning.”

Virtual Finals Frenzy

Building on the momentum of our successful Virtual Finals Frenzy programming in the spring, Augusta University Libraries once again moved our popular in-person programming to an online format. With most of our students headed home to finish their exams remotely, we shifted to a giveaway this year.

Between November 30th and December 8th, students could enter a drawing to win prizes of candy and goodies by engaging with the Libraries’ social media. Students just had to tag the Libraries’ social media channels and use our unique hashtag (#AUFinalsFrenzy) to enter. Students without social media could enter via email.
Like our spring programming, we tried to create analogous experiences to our in-person programming. This semester, instead of petting therapy dogs, we encouraged students to share photos of their own pets. To approximate pizza and nacho night, we asked students to share their holiday cookie baking with us. To replace our Zen Zones and Zen Dens for relaxation, we provided free coloring sheets and bookmarks for students to take a break and color to bust stress. Finally, we also hid a mini version of Augustus, the University’s Jaguar mascot around the Libraries for students to find.

We’ll pick our raffle winners on December 8th, after this writing. So far, we’ve loved seeing our students’ pets, de-stress, and cookie-making. We can’t wait to support them in-person again, but we’re grateful to have a way to connect with them until we can.

To see the posts, search #AUFinalsFrenzy on Facebook, Twitter, and Instagram, or take a look at our social media channels. For the full details of the giveaway, check out our guide here: https://guides.augusta.edu/VirtualFinalsFrenzy.

Veterans Day Display
The University Libraries hosted “Our Family of Veterans” display in honor of 32 veterans for their service, representing all branches of the military, including the Army Air Corps, the precursor to the Air Force. The display was installed on November 10th and will be available until the end of the year. This is a biennial tradition shared between the Health Sciences and Summerville campuses.

Papers and posters presented at the 2021 Annual Meeting of Southern Chapter of the Medical Library Association, November 16-20, 2020

Gail Kouame and Jacob Gallay (poster): “Rapid Response: Librarian Integration into an Expedited Pandemic Medicine Elective”


Gail Kouame and Julie Gaines (paper): “Focusing on Faculty Facilitator Needs for Small Group Case-Based Learning: Where Might Librarians Fit In?”

A Late Welcome

Lauren Fletcher, MLIS, MA, joined Rowland Medical Library (RML) in December 2019 as a member of the Research/Instruction Librarian team and liaison to the Schools of Health Related Professions, Population Health, and Pharmacy. Before joining RML, she was the Coordinator of Reference Services & Reference/Instruction Librarian at Leland Speed Library, Mississippi College, where she worked to increase the library’s virtual presence and as a partner on campus. Lauren is originally from Greensboro, NC. In 2016 she received an MA in History from Clemson University and her MLIS in 2017 from the University of Pittsburgh.

Welcome Lauren!

Publications


SCMLA 2020 Virtual Conference Posters


Fletcher, L. (2020, November). Stepping away from the typical: One librarian’s experience as a School of Population Health liaison. Poster presented at the virtual meeting of the Southern Chapter of the Medical Library Association.
“In the next several years, the university’s School of Medicine Columbia campus is planning a major move to a modern and technologically advanced facility. It’s not surprising that the first major financial commitment to this initiative came from Charles and Donna Bryan, a couple with long and deep ties to the university and the School of Medicine in Columbia. Their $1 million gift, the latest and largest gift commitment in their 35-year history of giving to the university, will support construction of a new medical education building to include the Charles S. and Donna H. Bryan Health Sciences Library.

Plans call for moving the Charles S. Bryan History of Medicine Room, established at the school’s current VA campus library through an earlier gift from the Bryans, to the new campus. Also moving to the new campus library will be another resource established by the Bryans’ philanthropy: the Osler Room, which pays tribute to the life and legacy of Sir William Osler (1849–1919).

Dr. Bryan was a charter faculty member of the School of Medicine and served successively as director of Infectious Diseases, chair of the Department of Internal Medicine and director of the Center for Bioethics and Medical Humanities. Donna Bryan served 10 years as administrative assistant in the Department of Pediatrics and wrote a comprehensive healthcare plan for South Carolina’s children.”

For more information on this article by Alyssa Yancey, please go to: https://www.sc.edu/study/colleges_schools/medicine/about_the_school/news/2020/bryan_gift.php
The School of Medicine Library recently announced the availability of its new Chat Reference Service. Librarians are available for online "chat" to answer reference questions and assist with research inquiries. The chat is accessible from the Library's home page and any SOM Library web page.

University of South Carolina School of Medicine Greenville Library Commons, Greenville, SC

Students Celebrate Halloween by Being Creative in the Library

The University of South Carolina School of Medicine Greenville is a four-year medical school located at the heart of Prisma Health–Upstate South Carolina. The Library Commons serves the student body and offers the typical Library fare such as computers, books, and study space. However, one occupant garners extra attention from time to time and that is the Library skeleton!

To promote team building and camaraderie, students are divided into five colleges and compete in various ways throughout the year. This October a spooky skeleton decorating contest took place in the Library and offered ghoulishly delightful presentations. Voting resulted in a tie for first place honors. This was the first year for this event, but hopefully not the last.

An orthopedic trauma victim featuring plates, screws, and a library book on fractures in adults.

A witch showing off gauzy hair and a proper hat.
Introducing Preston Medical Library’s Newest Graduate Research Assistant (GRA): Courtney Wombles

Preston Medical Library is happy to welcome Courtney Wombles onto the team as she becomes our newest GRA. Courtney was previously a student worker at PML while she finished her degree in Biomedical Visualization and Health Literacy with a biology minor. Now that she is working on completing her Master of Science in Information and Communication, she was chosen to be the library’s valued GRA. As GRA, Courtney will help the library by providing exceptional reference service to our patrons, as well as working on a graphic medicine collection development project for the library. In addition to her professional competence and wonderful customer service skills, Courtney has combined her unique gift of drawing with her passion for health services and hopes to one day illustrate medical textbooks.

Conference


Eskind Biomedical Library, Vanderbilt University, Nashville, TN

History of Medicine Collections

While the History of Medicine Collections continued to provide virtual service over the summer, we re-opened our reading room by appointment for the fall semester. Foot traffic has been understandably light, but we welcomed socially-distanced classes to engage students studying the history of pandemics. The students enjoyed working with recipes for plague remedies, including “plague water” from a 1784 edition of Hannah Glasse’s The Art of Cookery Made Plain and Easy.
UTHSC Library Staff Celebrates Work Anniversaries

Several members of the UTHSC Health Sciences Library celebrated milestone work anniversaries. The following were honored at the annual UTHSC Employee Service Recognition Program on November 18:

- Paul Gahn - 10 years
- Wanda Booker-Wade - 15 years
- Lin Wu - 15 years
- Carolyn Polk - 20 years
- Alicia Brookins - 25 years
- Delores Johnson - 30 years

The library is thankful for the contributions that these team members have made to the UTHSC and the lives of countless students and faculty over their years of service.

The More Things Change, the More They Stay the Same

Evenings & Weekends Assistant, Delores Johnson celebrated 30 years with the library, and she took the time to reflect on how things have changed since she first joined the library in 1990. She said that while things have changed dramatically with the advent of the internet, many things have stayed the same. She reminisced that the patrons are still stressed but kind to library staff. While she’s excited about the increased service we’re able to provide, she misses being able to interact with patrons during their search for knowledge.

Delores Johnson celebrated 30 years!
UTHSC Communications Coordinator Presents on Social Media to Local Libraries

On December 2\textsuperscript{nd}, Sarah Thompson, the Health Sciences Library Communications Coordinator, presented to the Memphis Area Library Council, a coalition of libraries in the city, about the merits and how-to’s of social media. In addition to presenting the momentum that we’ve had on social media as a case study, she left the audience with several tips for organizing and making their social media presence a powerful tool in reaching their goals.

Hilary Jasmin Presents on Systematic Searching for Pharmacy Rotation Students

At the Southern Chapter MLA conference, Research and Learning Services Librarian, Hilary Jasmin presented her research titled “Rotating from Home: Implementation of a Systematic Searching Crash Course for Pharmacy Rotation Students.” This research is one piece of ongoing research that Jasmin has been doing around the experiences of the pharmacy students that she serves. She discussed a small course she developed during the spring to help third and fourth-year students advance their research skills.

Craft Time!

Kay Strahan organized a virtual craft time at this year’s Southern Chapter conference. The event featured an opportunity to see the quilts available to win this year, good company, and a dedicated opportunity to unwind. Each of the participants brought their own individual crafts to do while sharing their time with their fellow librarians. Strahan said, “Southern Chapter’s Virtual Craft and Chat was a blast! It was wonderful to see everyone’s works in progress, and I’m happy we were able to connect virtually to unwind near the end of the conference. Looking forward to seeing more amazing art throughout the year and at next year’s conference!”
This year the Honors and Awards Committee gave out a single award. The SC/MLA Hospital Librarian of the Year Award was established to recognize a hospital librarian who has made significant contributions to the profession. It goes without saying that this year’s winner has done just that.

Hospital Librarian of the Year: Jessica Daly

Jessica Daly has served as the Consumer Health Librarian for the Clifford E. Graese Community Health Library of Orlando Health in Orlando, Florida for the past four years. Each day she connects the importance of patient and caregiver health literacy to over-all health outcomes and quality of life for those within the communities of Central Florida. Her professional passions include virtual and in-person health literacy education creation and presentation, medical research, and patient experience. Jessica’s professional strengths include leadership, virtual/online learning, outreach development, and relationship building. Jessica always says, “When you know more, you feel better!”

“When you know more, you feel better!”
Virtual Ornament Competition

At the close of the year, the Fundraising and Scholarship Committee hosted its very first Virtual Ornament Competition. Making it’s debut as a spin off of the Annual Ornament Fundraiser, the virtual competition allowed us to keep traditions alive during a very non-traditional year. Several Southern Chapter Members “got their craft on” and made some amazing ornaments. You the members casted your votes on your favorite ornament, and voted for this years winner of the coveted quilt by Jan LaBeause. Thank you to everyone that participated in this year’s fundraiser and for your continual support of Southern Chapter.

Congratulations to this year’s winner, Nancy Clemmons with her knitted cardinal ornament

THE PRIZE!!
A beautiful quilt, made by Jan LaBeause!
SCMLA Current Officers

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Trey Lemley

Chair-Elect/Program Chair
Skye Bickett

Program Chair Elect
Emily Brennan

Immediate Past Chair
Randall Watts

Secretary
Elizabeth Laera

Treasurer
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MLA Nominating Comm. Nominee
Gail Kouame

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Christine Willis

Membership
Gail Kouame

Nominating
Randall Watts

Professional Development
Rick Fought

Program
Skye Bickett

Research
Candace Vance

Strategic Planning
Randall Watts
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