Southern Expressions

Volume 33, Number 2

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Next Reporting
Deadline:
June 15, 2017
Next Publication
Date:
July 15, 2017

Expressions

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Alabama Georgia Puerto Rico Tennessee Florida Mississippi South Carolina Virgin Islands



Message from the Chair, Tara Douglas-Williams

Greetings,

Spring has arrived and many changes are taking place around us. The flowers are blooming, the weather is nice and warm and our cars are yellow again. Although many of us become a little frustrated during the pollen season, I encourage you to be happy because "Change is in the Air: Purpose, Passion, Possibilities". Our theme for this year's meeting is quite appropriate as most of us have experienced changes in our work environment and our role as health information professionals. Sometimes change brings on anxiety due to the unknown but it may actually turn out good if we strive to embrace the change and seek to focus on the positive aspects.

I hope you have marked your calendar for our annual meeting being held Oc-

tober 19 - 22, 2017 at the Hilton in Knoxville, TN. The program and local arrangement committees have been working diligently and will provide detailed information on speakers, CE's and other activities for this year's meeting. The call for posters and papers is in this issue, so please begin thinking about submitting your ideas for a paper and/or poster. Also, please check your email for award and scholarship announcements.

On behalf of SCMLA, I would like to congratulate our own Sandra Franklin, selected as a Medical Library Association fellow. This is MLA's highest honor in recognition of her outstanding contributions to health sciences librarianship and to the advancement of the vision, core values, and mission of the association. Sandra is the



Director of the Emory University Health Sciences Library and a longstanding member of SCMLA. Sandra is a former MLA board member and is chairing the local arrangement committee for the 2018 Medical Library Association annual meeting being held in Atlanta, Georgia. They are seeking volunteers for the hospitality booth at this year's meeting and volunteers for various roles at the MLA'18 meeting. This is the first time MLA will

Message from the Chair, cont.

be held in Atlanta, and we are very excited, so please sign-up.

Welcome to all of our new members. We appreciate you choosing to join SCMLA and hope you feel at ease and ready to become active in our association. Thank you also to our faithful regular members and honorary members for your continuous support of SCMLA. If you would like to get involved please contact me, executive board members, or any committee chairs. We are looking forward to working with you.

For those members attending MLA'17 in Seattle, please let us know if you are speaking, presenting a paper, poster or involved in any other activities. SCMLA members would love to support you.

Finally, the executive board strives to enhance your membership experience and we will offer online CE courses, as well as an online membership services portal. We hope you view SCMLA as your professional home. Share with us any ideas you have for us to better meet the needs of our members. We are ready for the change you want to see!

Warm regards,

Tara Douglas-Williams SCMLA- Chair 2016/2017

Around the South: Alabama

Biomedical Library, University of South Alabama, Mobile, AL

University of South Alabama Biomedical Library receives NN/LM Technology Improvement Award





USA Biomedical Outreach Librarian, Rachel Fenske, applied and was awarded a \$5,000 National Network of Libraries of Medicine (NN/LM) Technology Improvement Award to fund equipment and educational resources for the Pediatric/ Hematology/Oncology Units at the USA Children's & Women's Hospital. The project, PATHS (Patient/Parent Access to Health Sources) Leading To Improved Health Outcomes, will provide patients, parents and family members of those newly diagnosed with pediatric cancer and other chronic illnesses at the USA Children's and Women's Hospital a means of acquiring and using reputable health resources during the educational processes at the hospital. Access to, and use of, these resources will contribute to better patient health care outcomes from the beginning stage of diagnosis throughout the continuum of care. As a commitment to quality family centered care at USA Children's and Women's Hospital, the ability for patients and parents to have access to quality health information with the assistance of a research librarian and other health care professionals will help diminish the anxiety over learning complex conditions and procedures; thus, empowering them to acquire a better understanding their child's diagnosis resulting in better decision making regarding their child's treatment plan and care.

The funds have purchased 8 Android tablets with cases and 8 rolling bed stands. The tablets will be used to access *MedlinePlus* and other resources from the National Institutes of Health (NIH). Nurses, nurse educators and child life specialists will use the tablets in tandem with their initial patient education to direct parents and

patients to additional resources that will be easy to understand, free of medical jargon and in their native language. The tablets can be used at any time during their stay in the hospital. The tablets will also be used to provide additional instructional sessions in *MedlinePlus* and other specific databases produced by the National Library of Medicine and NIH, such as *Genetic Home Reference* and *Drug Information Portal*.

By providing access to easy to understand materials at the beginning of the educational process and beyond will allow parents and caregivers to make better health decisions for their child, feel less stress when inundated with the amount and complexity of information to absorb and continue using the resources throughout their lifetime as other medical related circumstances arise.

The Children's and Women's Hospital Administration, nurses and child life specialists embraced the idea for this project with great enthusiasm and collaboration thus paving the way for its implementation. For more information about the project, you may contact Rachel Fenske, USA Biomedical Outreach Librarian at rfens-ke@southalabama.edu.

Lister Hill Library of the Health Sciences, University of Alabama at Birmingham, Birmingham, AL

Lister Hill Library's First Floor Renovation is Completed

The first floor of Lister Hill Library has a fresh new look. The entire floor received new paint, flooring and carpet, and modern furnishings. The space was designed to include additional group and single study room spaces, which totals 19 rooms available to groups and individuals seeking a secluded space to study and collaborate. A newly modernized service desk now sits in the center of the floor allowing the staff to optimize better sightlines of the floor. 55" monitors serving as digital signage have been added that will be used to display campus and library news.

An addition to the floor includes a large multipurpose space, which can accommodate large groups for classroom or meeting events. Another repurposed space will make room to add a makerspace to the floor in the not so distant future. Right now, this space serves as additional seating space for students which includes table and study carrels. The new public spaces provide seating for 217 visitors.

Students have access to new dog-bone computer carrels with adjustable lights and shades for privacy and glare-reduction. New study pods provide comfortable seating, computer top, individual lighting, and a foot stool. 18 new thin client computers were also added to the floor to serve the students and the public.

The new User Access office space is now located on the first floor adjacent to the new service desk giving that staff the ability to promptly respond to users and provide better service.









Around the South: Florida

Charlotte Edwards Maguire Medical Library - Florida State University College of Medicine, Tallahassee, FL

Predatory Lunch & Learn

On November 9, 2016, the Maguire Medical Library hosted a "Lunch and Learn" session on the topic of predatory publishers. During the session, Roxann Mouratidis, AHIP described the concept of deceptive publishing and discussed tools and strategies to help distinguish predatory publishers from legitimate open-access publishers. The session generated many questions and discussion among the faculty and biomedical graduate students in attendance.

World Diabetes Day Research Symposium

To celebrate World Diabetes Day on November 14, 2016, the Maguire Medical Library and the FSU College of Medicine hosted the 2nd World Diabetes Day Research Symposium poster fair. Throughout the day, diabetes research posters were displayed in the FSU College of Medicine atrium. Attendees also had the opportunity to stop by various tables set up during the event to learn more about <u>The PLAID Journal</u>, the Maguire Medical Library, Students With Diabetes @ FSU, and the Tallahassee Memorial Hospital Diabetes Center.

A panel discussion was held at noon, with lunch provided by the Maguire Medical Library. The panel discussion featured a person with type 1 diabetes, type 2 diabetes, and a Certified Diabetes Educator. During the session, these individuals were able to share their stories and answer questions about what it is like to live with diabetes every day. The medical students in attendance had many thoughtful questions, and overall, the symposium was a success!



Rosie McClain, 2nd year medical student and poster presenter, with Martin Wood, AHIP.



Tim Walsh, 2nd year medical student, with Robyn Rosasco, AHIP, and Roxann Mouratidis, AHIP.

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Panel presenters discuss their experiences living with diabetes.

The Maguire Medical Library Team Welcomes Adriana (Adrian) Williams

Adrian was born in Jacksonville, Florida and raised in Tallahassee. In the spring of 2016 she graduated with a BA in East Asian Languages & Cultures and in the fall started in FSU's MSLIS graduate program. That same month, she joined the Maguire Medical Library team as their Library Associate and works in both Technical and Public Services. She maintains the catalog, performs circulation duties, conducts intralibrary research, and other super rad stuff. In her free time she enjoys powerlifting, reading and writing speculative fiction, improving her language skills, and taking pictures. She still lives with her parents and that's a-okay.

Dual Monitors Available at Every Study Carrel in the Maguire Medical Library



Medical students and others can now connect external 10" USB display monitors to their laptop computers in all library carrels, thanks to the generosity of the **FSU Medical Student Council** (MSC). After receiving positive feedback during a trial period with monitors in six study carrels, the Maguire Medical Library worked with the MSC's Student Government Association to purchase monitors for all carrels in the library study space.

Medical student Scott Nelson is a frequent user of the dual monitors, and really appreciates that he can now sit anywhere in the library and use one. Elizabeth Ball, of the Medical Student Council, hopes that the Council can continue to make purchases each year to benefit the student body and make studying more enjoyable!

The <u>DoubleSight Smart USB LCD Monitors</u> were installed with help from the FSU Office of Information Technology.



Harriet F. Ginsburg Health Sciences Library - University of Central Florida College of Medicine, Orlando, FL

Beating the Winter Blues with a Luau for A Voyage to Health

The library hosted its latest traveling exhibition from the National Library of Medicine, "A Voyage to Health." The exhibit showcases the ancient tradition of voyaging and discusses the history and resurgence of Native Hawaiian practices. The library held a fun "luau" style reception complete with pineapple and leis for UCF COM faculty, staff, and students to encourage people to discover the exhibit and mingle with the library team.





Amelia Strickland, Sr. LTA, leading our "Productivity 101" BYOL Lunch and Learn.

BYOL and Learn Some New Things

Our new monthly lunch and learn series, "BYOL" (Bring Your Own Lunch), is back after a very successful first year. Our first sessions of 2017 included "Paging Dr. Google" and "Productivity 101." Head of Public Services Shalu Gillum showed attendees how to evaluate online health information, while super-organized Sr. LTA Amelia Strickland shared her tips on how to be more productive at work. Amelia led the group through a time-blocking exercise and demonstrated the Pomodoro Technique for time management. The sessions are geared towards faculty and staff but are heavily attended by COM staff. Other topics slated for 2017 include "Sleep Hygiene" and "Getting the Most Out of Your iPhone."

Growing Bolder

Shalu Gillum, Head of Public Services, was interviewed recently for the **Growing Bolder** radio program, broadcast on the local Orlando public radio station, WMFE. Shalu provided tips on how to evaluate health information online and shared insights on how faculty librarians at UCF COM are working with medical students to help

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them find good evidence based resources.



Shalu Gillum, Head of Public Services, was featured on the Growing Bolder radio program.

Conferences

- Nadine Dexter attended the Association of Academic Health Science Libraries (AAHSL) board meeting in San Deigo, CA on February 23-24, 2017.
- Nadine Dexter attended the AAMC Group on Information Resources (GIR) meeting in Washington, DC on February 15-16, 2017. Nadine is on the GIR Steering Committee.

Publications

Herring, P. HIMSS eBooks Review. *Journal of Electronic Resources in Medical Libraries*. http://www.tandfonline.com/doi/full/10.1080/15424065.2017.1281783 Published March 1, 2017.

Louis Calder Memorial Library - University of Miami Miller School of Medicine, Miami, FL

The University of Miami Libraries and Calder Medical Library are engaged in strategic planning to identify substantive priorities and determine future direction and initiatives for the Libraries. Nearly all Calder Library personnel participated in a Strategic Planning Retreat conducted on January 23, 2017, and those in the Strategic Planning Group (JoAnn Van Schaik, Kimberly Loper, David Goolabsingh, Geddy Paulaitis, Carmen Bou-Crick, Kelsa Bartley, and Janet Ross) have continued participating in ongoing weekly meetings.

Three Calder librarians have accepted invitations from Medical Library Association (MLA) president-elect Barbara Epstein to participate in MLA Honors and Awards committees and juries for 2017-2018. **Carmen Bou-Crick** will chair the Naomi C.

Broering Hispanic Heritage Award; **John Reazer** will serve on the Rittenhouse Research Award Committee; and **Kimberly Loper** has accepted a 3-year appointment to the Credentialing Committee.

John Reazer and Zsuzsa Nemeth participated in the iSIM Research at the University of Miami Miller School of Medicine's Gordon Center for Research in Medical Education held on December 5-6, 2016. They learned about the state of the art in simulation-based research and how to design simulation studies, as well as how to measure educational outcomes and to prepare journal manuscripts for publication.

John Reazer, Zsuzsa Nemeth, and Carmen Bou-Crick attended the South Florida Health Sciences Library Consortium (SFHSLC) Holiday Meeting held at the Larkin Health Sciences Institute Library in Miami, FL, on December 15, 2016. Zsuzsa Nemeth was elected Vice-President of the Consortium for 2017-2018.

Kelsa Bartley was invited to attend a networking event from Florida State University's iSchool at the American Library Association (ALA) Midwinter Conference held in Atlanta, GA, from January 20-24, 2017. She is currently a distance student of FSU's Master of Science in Information (MSI) program, which sponsored some of her meeting expenses. During the conference, she was able to meet and socialize with faculty and staff of the program including FSU's iSchool Director, Dr. Lorri Mon, and other students of the MSI program. Kelsa also connected with fellow colleagues of the ALA Spectrum Scholars program. One highlight was meeting the current Librarian of Congress, Dr. Carla Hayden, while attending an ALA-hosted reception for Spectrum Scholars.



Kelsa Bartley and Dr. Carla Hayden at the ALA Spectrum Scholars Program activities.

Kimberly Loper and **Carmen Bou-Crick** attended The Business of Health Care: Post Election Conference, sponsored by the University of Miami, on March 3, 2017, in Coral Gables, FL. The conference addressed issues and concerns about the future of the Affordable Care Act and the economic impact in the healthcare business community.

Calder Library personnel continue to participate in the University of Miami Miller School of Medicine's Department of Community Health (DOCS) Health Fairs, providing consumer health information (NIH MedlinePlus magazines and brochures in English, Spanish, Haitian Creole and French) and explaining how to use these resources to find trusted health information. The Health Fairs were held in underserved communities in the Florida Keys (January 28, 2017), Ft. Lauderdale (February 11, 2017), and Liberty City (March 11, 2017). Faculty who volunteered at these Health Fairs were JoAnn Van Schaik, Geddy Paulaitis, Erica Powell, David Goolabsingh, and John Reazer.

Along with the South Florida Health Sciences Consortium, Calder Library is hosting and co-sponsoring a series of MLA webinars on "Pieces of a Systematic Review," from February 2 through June 6. A second MLA program will be offered on March 22, 2017, on "Finding Grey Lit for Systematic Reviews: Can It Be More Black and White?" offering 1.5 MLA CE contact hours. Carmen Bou-Crick is coordinating both Continuing Education activities for librarians in South Florida.

The Louis Calder Memorial Library has a position vacancy for a full time Librarian Assistant Professor in the Reference and Education Department. Required qualifications include an ALA-accredited MLS or equivalent library degree; minimum 3 years' experience in an academic health sciences library; and demonstrated knowledge of Systematic Reviews. If you fulfill these requirements and are interested in being considered for this position, please send a Letter of Interest, Curriculum Vitae/Resume, and three professional references to Kimberly Loper at kloper@med.miami.edu. For additional information, please enter UM Position #P00003376 at: http://html.

Shimberg Health Sciences Library - University of South Florida College of Medicine, Tampa, FL

Traveling Exhibit

The Shimberg Health Sciences Library was pleased to host the "Pictures of Nursing: The Zwerdling Postcard Collection" traveling exhibition from the National Library of Medicine November 14 – December 31. In addition to hosting the exhibit, the library provided printed postcards of selected exhibit images to attendees of our event opening festivities. More information about the exhibit can be found here: https://www.nlm.nih.gov/exhibition/picturesofnursing/index.html





Photos by Ashley Ashabranner

Krystal Bullers, Allison Howard, Randy Polo, Kristen Sakmar, and John Orriola presented a poster titled "More Time Than You Think: Librarian Time Spent on Systematic Review Tasks" at the 27th Annual USF Health Research Day in Tampa, FL. This focused on a subset of the larger research study presented at MLA in 2016 and was tailored to a non-librarian audience.



Allison Howard, Krystal Bullers, Randy Polo with poster at USF Health Research Day

Allison Howard was awarded the Grace and Harold Sewell stipend to attend the American Public Health Association meeting held in Denver this October/November. What an amazing experience! Public health is part of just about everything. We've all heard this before. However, when you see the variety and number of sessions ranging from climate change and health to zoonotic diseases to health policy to data analysis to surveillance to hands-on epidemiology experiences and so many more topics, you begin to understand just how important the work of our public health colleagues is, and how far-reaching as well. The plenary speakers were great, funny, and enlightening and the sessions were thought-provoking. If you want to immerse yourself in public health, this is the place to go!

I would encourage anyone who works in the field of Public Health consider applying for the Sewell Stipend to help with expenses! See the LibGuide created about the stipend at http://libguides.sph.uth.tmc.edu/Sewell-Stipend-to-attend-APHA/Sewell-Stipend-History. The 2017 meeting will be in Atlanta, November 4-8.

Allison Howard and Ashley Ashabranner, MLIS graduate student, presented two posters this Fall on using concept-mapping to create an organizational structure for the USF Health Archives. The first poster was presented at SCMLA meeting in Greens-ville and the second poster was presented at the joint meeting of the Society of Florida Archivists and the Society of Georgia Archivists held in Savannah.



Allison Howard at SCMLA with the Rethinking Archives poster.



Ashley Ashabranner, USF MLIS student with poster at SGA-SFA

Allison Howard, Krystal Bullers, and Randy Polo presented a poster at SCMLA titled "Rethinking Statistics Gathering: From Tick Marks to Google Forms" that described the Google Form that was created for keeping our reference and instruction statistics. The Google Form provides a way of gathering statistics to address internal and external reporting requirements. It also provides a rich data set from which additional interactional, patron, and venue information can be mined.

Around the South: Georgia

Robert B. Greenblatt M.D. Library - Augusta University, Augusta, GA

Awards and Honors

Kim Mears, Scholarly Communications Librarian, received a National Network of Libraries of Medicine Southeastern/Atlantic Region's Professional Development Award. She will attend the 2017 Research Data & Access Preservation Summit in Seattle, Washington, from April 18-21, 2017.

Ansley Stuart has been accepted as a Scholarship of Teaching and Learning Fellow. This fellowship uses evidence-based research methods to examine effective teaching and student learning and requires peer review and public dissemination. The Academic and Student Affairs Handbook of the University System of Georgia identifies Scholarship of Teaching and Learning as a valued type of faculty scholarship (in addition to Scholarship of Discovery and Scholarship of Engagement).

MLA Appointments for 2017



Ansley Stuart, Member of the Cunningham Memorial International Fellowship Jury



Gail Kouame, Chair of the Leadership Curriculum Committee for the Medical Library Association. This is a newly formed committee and is the first of several topic specific curriculum committees being developed by MLA.



Julie Gaines, Chair of the Grants and Scholarships Committee



Kim Mears, Chair of the Rittenhouse Award Jury

Publication



Selina A. Smith, Nancy C. Webb, Daniel S. Blumenthal, Bobbie Willcox, **Darra Ballance**, Faith Kinard, and Madison Gates. "Exploration of barriers and facilitators to publishing local public health findings: a mixed methods protocol." Journal of the Georgia Public Health Association vol. 6 no. 2 December 2016

Invited Speaker

On January 20 in Atlanta, **Julie K. Gaines** was an invited speaker at the Association for Library and Information Science Educators (<u>ALISE</u>) annual conference as part of the President's Program: Best Practices for Incorporating Community Engagement and Outreach in Curricula. She presented about the service-learning course at the AU/UGA Medical Partnership and her role as a faculty coach.

Conferences

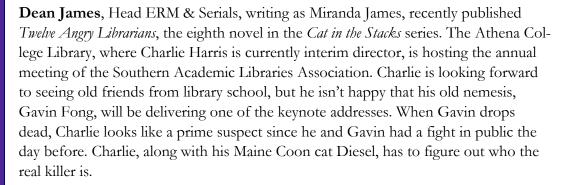
Kim Mears, Scholarly Communications Librarian, attended the Atlanta meeting of the 2016–2017 SHARE curation associates program on January 24–25, 2017. During this meeting, associates developed skills related to digital curation and individual cura-

tion projects related to SHARE. They also participated in a training lab in data curation conducted by Lisa Johnston, research data management/curation lead and codirector of the University Digital Conservancy at the University of Minnesota Libraries. More information about the meeting can be found at http://www.share-research.org/2017/02/share-curation-associates-convene-in-atlanta.

Around the South: Mississippi

Rowland Medical Library, University of Mississippi Medical Center, Jackson, MS

Tamara Nelson, Reference Librarian, was invited to judge at the Mississippi Academy of Sciences Annual Meeting held in Hattiesburg, MS, February 23-24. She judged both undergraduate and high school poster sessions for the Health Sciences Division.



Misti Thornton, Archivist, joined the RML faculty as an Instructor, upon the completion of her Masters in Library and Information Science from the University of Southern Mississippi in December, 2016. She completed both her undergraduate and graduate degrees while working fulltime at RML and moving into more responsible positions since her employment in 2004. RML congratulates and welcomes Misti into this position.

Misti Thornton, Archivist, attended the Society of American Archivist Annual Conference in Atlanta, GA, in August, 2016. She completed a 2 day preconference workshop entitled "Copyright Law for Archivists: A Risk Assessment Approach."

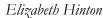


Tamara Nelson

"Student Perceptions of Librarian-Facilitated Interprofessional Education Sessions" was presented as a paper by Dr. Mitzi Norris, Professor, Health Sciences Program; **Elizabeth Hinton**, Reference Librarian; **Susan Clark**, Director of Rowland Medical Library, at the Association of Schools of Allied Health Professions, New Orleans, LA, October, 2016.

Elizabeth Hinton, Reference Librarian, and Susan Clark, Director, Rowland Medical Library, presented: "Designing a Library Resource Module for an Interprofessional Curriculum: Rolling with a Purpose" as invited speakers for a Lively Lunch, during the Charleston Library Conference, Charleston, SC, November, 2016.







Susan Clark

Chameka Robinson, Head Access Services, was among eight UMMC faculty members selected to participate in the Millsaps College Business Advantage Program for Professionals in Fall 2016. UMMC Faculty are selected from nominees for a certificate course taught by nationally recognized Millsaps College MBA professors, and funded by UMMC Faculty Affairs and a Hearin Foundation Grant.

Chameka Robinson, Head Access Services, was a speaker at the MLA Black Caucus of ALA Roundtable's 23rd Annual Virginia Brocks-Shedd Scholarship luncheon at the 2016 Mississippi Library Association Annual Conference, Vicksburg, MS, held October 20, 2016. The panel discussion was entitled "Library Space Takeover: Repurposing Library Space."

Rowland Medical Library welcomed back **Sarah Adcock**, Reference Librarian, in a part time position, November, 2016. Sarah previously worked fulltime in Reference from August, 1998-September, 2006. After relocation to North Carolina and Louisiana, she is happy to return to her home state and Rowland. While away she worked in a community college, a school library, and took NLM/NIH courses when available to stay abreast of the profession. She will be working with the M1 instruction courses.



Sarah Adcock

Around the South: South Carolina

Greenville Health System Health Sciences Library/University of South Carolina School of Medicine Greenville Library Commons, Greenville, SC

The Health Science Library adds UpToDate Anywhere

The Health Sciences Library now offers *UpToDate Anywhere* to all Greenville Health System and University of South Carolina School of Medicine Greenville staff, students, and faculty. Through integration with the Epic patient record system, clinical providers can now seamlessly access *UpToDate* to answer questions at the point of clinical care. The product tracks CME credit for registered users and allows access on up to 2 mobile devices. The Library Director, Fay Towell, coordinated the UpToDate implementation with the Information Services Department and UpToDate. Librarians took on a key role in the process by marketing, educating, and answering critical questions regarding the process.

Staff News

Fay Towell, Library Director and Archivist, is currently serving on the AAHSL New and Developing Health Sciences Libraries (NDHSL) Committee.

Leslie Robinson, Medical Librarian, was appointed as a Member of the McClure Excellence in Education Award Jury for a one-year term, beginning June 1, 2017.

School of Medicine Library - University of South Carolina, Columbia, SC

Ruth Riley attended the Association of Academic Health Sciences Libraries (AAHSL) annual meeting in Seattle, November 9-11, 2016, and presided over the AAHSL Board and Membership Business meetings in her role as President. She also attended the Interprofessional Education Collaborative (IPEC) Council meeting in Washington D. C. January 11-12 and the AAHSL Board winter meeting in San Diego February 23-25 in her role as Past President.

The inaugural class of the new Physician Assistant (PA) program started on January 3rd, 2017 with 20 students.

The Liaison Committee on Medical Education (LCME) reaccreditation team concluded its site visit to the School of Medicine in Columbia scheduled for February 6-8.

Christine Whitaker attended the Southern Association for the History of Medicine and Science (SAHMS) conference at Coastal Carolina University in Myrtle Beach on March 16-18. She moderated a panel session called "African-American Medicine: Southern Voices."

Around the South: Tennessee

Preston Medical Library, University of Tennessee Medical Center, Knoxville, TN

Preston Medical Library Leads the Way to Measure Organizational Health Literacy

Preston Medical Librarians, Kelsey Leonard and Sandy Oelschlegel at the University of Tennessee Medical Center (UTMC), created a task force in 2016 to assess the organization's current state of health literacy using the Health Literacy Environment of Hospitals and Health Centers (HLEHH) tool. The objective was to implement a targeted health literacy initiative that would serve as a catalyst for promoting changes in the healthcare system at UTMC. The HLEHH offered a set of tools to measure five aspects of the health care organization that impact patients with low health literacy. The document is comprised of five categories: Print Communication, Oral Communication, Navigation, Policies and Protocol, and Technology. Each category contained background information for the researcher followed by a series of questions. The questions were answered by ranking as 1, 2, or 3. A rating of 1 represented "this is something that is not done." A rating of 2 represented "this is done, but needs some improvement." Lastly, a rating of 3 represented "this is something that is done well." The total number of points through this ranking system were then summed to give an aggregate score for each category. The aggregate scores fall into three separate, predefined ranges consisting of "begin a focused initiative to eliminate literacy-related barriers," "augment efforts to eliminate literacy-related barriers," and "continue to monitor and eliminate literacy-related barriers."

A rigorous approach was taken to the research project, beginning with the applying for and receiving exemption from Institutional Review Board (IRB) and the participation of a statistician in the research design. Each of the five HLEHH tools was applied sequentially to the environment of UTMC. Data for each assessment was collected over a six-month time period and then analyzed by the research team using statistical analysis and qualitative research methods. The scope of the project included the following: analyzing 150 print patient education documents, interviewing 298 pa-

tient, feedback from 7 navigators, measuring policies and protocols knowledge of 77 administrators, and assessing technology using an authoritative source.

The findings of the study will be presented at the Second Annual Health Literacy Summit in Knoxville, TN, June 2-3, 2017. The Summit is for anyone interested in health literacy and how the health care system can be changed to accommodate low health literacy patients. Speakers include: Dr. Cynthia Baur, Co-Author of the Ten Attributes of Health Literate Health Care Organizations and Dr. Rima Rudd, Co-Author of Health Literacy Environment of Hospitals and Health Centers.

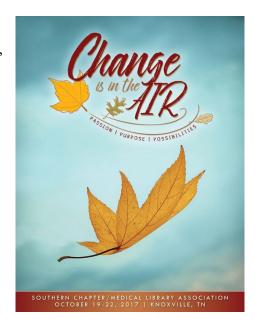
Scholarships are available to 5 librarians to cover the cost of registration. To apply, submit a short 500 word essay describing the impact of low health literacy on patients and the role of medical librarian in reducing barriers to health information for people with low health literacy. Please send completed essays to Sandy Oelschlegel at SOelschl@utmck.edu by April 3, 2017. For more information, please see the 2017 Health Literacy Summit page.

SC/MLA Local Arrangements Committee

The SCMLA Local Arrangements Committee is making plans to welcome you to Knoxville, TN, October 19-22, 2017, for the annual meeting of Southern Chapter. This logo will represent our theme for the meeting, so follow the falling leaves during your stay. Over the next few months more details will be forthcoming about CE courses, speakers, highlights and tourism opportunities.

In this issue is the call for posters and papers, so put on your thinking caps and submit meaningful topics for these segments of our meeting. This is your opportunity to share experiences, knowledge and ideas others can take back with them and inform members of what is happening at your library.

Connie K. Machado Chair-Elect/2017 Program Chair



Call for Papers and Posters for SC/MLA 2017

The 2017 SC/MLA Programming Committee invites you to submit proposals for contributed papers and posters for the 2017 SC/MLA 67th annual meeting in Knoxville, TN on October 19-22. The meeting will be held at the <u>Hilton Knoxville</u> in downtown Knoxville.

This year's theme is **Change is in the Air: Purpose, Passion, Possibilities.**

Check the conference website (coming soon) for full meeting details. As plans are finalized, find up-to-the-minute information there. Meanwhile, please consider submitting a proposal for a poster or a paper.

Consider the following for inspiration as you examine your institutions and develop a proposal for submission. Proposals should relate to:

Purpose: Share some of the ways your library is working to redefine its purpose, how its mission and services have changed, or changes in how your library is viewed by its stakeholders.

Passion: Demonstrate instances in which your library is still passionate about the services, programs, support, or resources it provides, in spite of changes sometimes out of your control.

Possibilities: Examine new and innovative possibilities and opportunities within our libraries for changes to services, delivery of services or information, or how we as medical librarians serve our institutions.

Submit two copies of the structured abstract (300 word maximum) using the format at MLA's Research Section information on creating a structured abstract: http://www.mlanet.org/p/cm/ld/fid=517.

Include a list of authors, their institutional affiliations, email addresses, and telephone numbers with the first copy of the abstract.

The second copy will be used in a blind review process and <u>must not</u> include any specific information that would identify authors or institutions.

The deadline for submitting abstracts is June 23, 2017. Authors will be notified of acceptance by August 18, 2017.

Additional information (i.e. time, location, setup instructions, etc.) will be sent with acceptance notification. Those presenting in Knoxville must be registered for the meeting.

Both posters and papers will be evaluated on originality, innovation, organization and clarity of presentation, as well as relevance to the meeting's theme.

To submit your abstract:

Papers: Email abstracts to <u>scmlapapers2017@gmail.com</u> using a Word attachment. You will receive a confirmation receipt within 2 business days.

Posters: Email abstracts to <u>scmlaposters2017@gmail.com</u> using a Word attachment. You will receive a confirmation receipt within 2 business days.

If you have questions, please contact Deedra Walton at <u>deedra.walton@ucf.edu</u> (papers), Natasha Williams at <u>natasha.williams@ucf.edu</u> (papers) or Frank Fajardo at <u>ffajardo@fiu.edu</u> (posters).

Next Reporting
Deadline:
June 15, 2017
Next Publication
Date:
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